

July 2020 - COVID-19 Information and response statement.

We have all been navigating our way through the COVID-19 Pandemic in our own way for the last few months. Whilst this has been challenging it has also given us some time to re-connect in different ways and re-evaluate what is important to us.

With the lifting of the non-essential travel ban and the easing of more social distancing restrictions allowing venues to re-open under strict conditions, the Barossa region is back and open for business. Our cottage has re-opened and we encourage South Australian's to travel within the state to our regional areas. We will be maintaining the highest standards of comfort and safety by allowing more time between each stay for adequate airing and cleaning processes. Our cleaning staff will be spending more time than normal to ensure the correct COVID Safe practices occur.

We are very happy to welcome South Australian guests again, and from July 20 when the borders re-open for some states we can welcome interstate guests. With the situation in Victoria still uncertain this state may be excluded.

As our cottage is for two people only, you can still remain isolated if you wish whilst being able to adhere to the current social distancing recommendations in our community. We will have a few changes still in place from our normal procedures, but our self-contained accommodation will still have everything you need to enjoy a comfortable and private stay in our beautiful vineyard setting.

The health and well being of our guests, our colleagues and ourselves is still the most important issue at this time, as well as preserving and protecting our beautiful Barossa region.

We all still need to heed the current health advice and do our part to ensure our future can proceed in a safe and healthy environment. We ask for your continued support and understanding during this time and we thank those of you who have supported us during this time by postponing your stay. If you have postponed your stay with us and would like to look at re-booking in the future please be in contact with us and we are happy to assist you.

For **interstate** guests who have future bookings in the next few months, we are committed to staying in contact with you as we have been, regarding the current border closures. If you have made a booking with us beyond July and are still unable to travel due to travel restrictions imposed by your country or ours, sickness related to coronavirus, or don't feel comfortable travelling at this time, we are happy to be flexible and enable you to change your dates for another time in the future. Please feel free to be directly in contact with us.

***Our normal cancellation policy will be made flexible through this time and adapted to make allowances where travel restrictions or sickness due to the Corona Virus applies.**

We support and encourage you to consider your future holiday plans, while understanding the restrictions of travel at this time.

For more information you can visit [SA Health](#) or [World Health Organisation](#) for current updates.

We can be contacted on **0413 116 094**
or via email at stay@seppeltsfieldvineyardcottage.com.au

